AuthMED by NetChemistry

An automated web-based medical enrollment and eligibility determination System.

AuthMED is a web-based eligibility determination and enrollment solution for multiple health and human service programs. It provides a simple and seamless way for organizations to manage new applicants by qualifying them, tracking their status and managing their electronically stored information online.

Immediate Impact

- No technology skills required. The entire system can be run by existing staff.
- No compatibility problems. All browser based.
- Single point of entry to provide multiple programs with data without increasing the entry time.
- Improves the quality and completeness of applications.
- Provides workflow for Final Eligibility Determinations.
- Minimal "front-end" costs
- AuthMed creates accountability at each step of the process.

"How did we ever live without it!"

Dan Castillo, County of Orange MSI Administrator

Screen and enroll applicants online.

AuthMED first verifies that the applicant does not currently have an application in process. This eliminates multiple applications for the same patient. Validations are then made within the form fields to provide instant feedback, improving the quality and completeness of applications.

Efficiently store and manage all information.

Once an application is completed, the information is stored in a secure database. This allows AuthMED to automatically fill in other desired forms that may be required for additional programs and services.

Workflow approach.

Applications can be assigned according to language and or workload. Once an application has been assigned, a supervisor can monitor individual workloads and applications in progress. Eligibility staff can view an enrollee's application and obtain a detailed view of the verification work list. This enables one or multiple workers to keep track of an application's progress for quicker approvals.

Support Medical Home linkage with *e*-Referral.

AuthMED supports Medical Home linkage efforts by electronically connecting applicants with Community Clinics. This enables Community Clinics to receive patient medical data and proactively contact patients to schedule follow-up appointments. Results have shown that getting patients to the appropriate place of care reinforces patient behavior and proper utilization of Emergency Room resources.

Revolutionize data communication to providers.

Once an application has been submitted, the eligibility status is available to hospitals and clinics 24/7 through the AuthMED verification site. AuthMED also electronically communicates eligibility status to disparate healthcare entities, fiscal intermediaries and pharmacy benefit managers.

AuthMED maintains the highest levels of security and confidentiality

- Flexible and customizable multi-user access control
- Three-tier system architecture ensures security and scalability
- 128-bit SSL encryption
- HIPAA compliant
- 24/7 site monitoring and backup ensure consistency and availability
- Sensitive data including user password and database backups are encrypted

"This system creates accountability at each step of the process and is more than just an electronic application, it's an electronic determination system from beginning to end!"

Dan Castillo, County of Orange MSI Administrator

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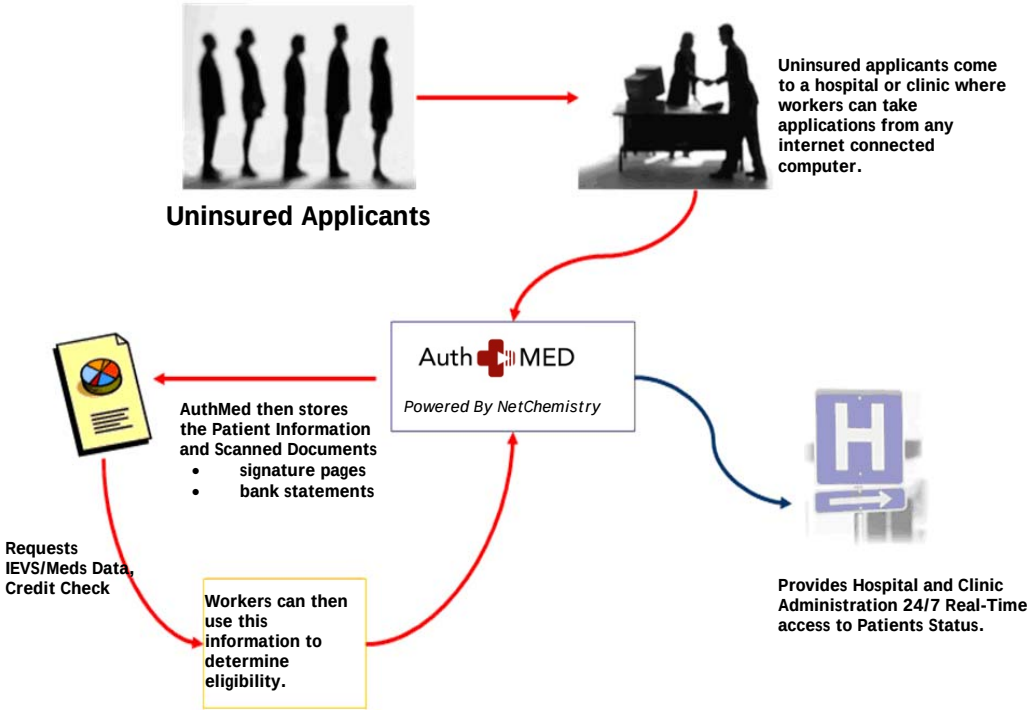
AuthMED is simple to adopt and use.

As a web-based application, AuthMED harnesses the power of the internet to facilitate data input and communication. This provides an immediate and automated way to screen and enroll applicants online with no new investment in hardware.

AuthMED – *Process is Simple*



AuthMED enables the complete paperless processing of applications.

The Solution Is AuthMED

By the Numbers…

In production in Orange County for over 2 years.

Over 62,000 electronic applications entered.

Over 56,000 approved.

0 applications duplicated or lost.

24/7 online access into an applicant's eligibility status with over 5,000 provider checks per month.

Over 240 different application takers County wide.